A typical scenario......

Under any circumstance, provisioning and supporting remote or "Work From Home" users can be challenging – even more so now with the remote worked dynamics associates with the COVID-19 Pandemic.

Typical Remote Worker (RW) challenges include:

- Managing and supporting RW can be complex, time consuming and costly – and easily overwhelm your Help Desk
- Ensuring applications are available to the right set of Remote Workers, and provisioning and supporting the applications can be complex and yield unreliable results
- Traditional VPN for Remote Desktop approaches can be costly and rigid, creating less than desirable RW experiences and can substantially increase support workloads
- Managing device and data security becomes complex, leaving the RW environment vulnerable and at risk for bad actors and damaging data loss
- Distributing software patches and updates is complex when the RW is not joined to the corporate network
- Operational controls are hard to apply and maintain, creating opportunity for hackers and bad actors to exploit weak controls for access to your corporate assets

The Result?

Your organization may be at significant risk today if you support remote workers – and you may not be aware of any of the vulnerabilities or "holes" that are leaking data or allowing unauthorized access to your corporate network

Is there a better way? Introducing NathCorp Pro-Remote Services

Our **Pro-Remote** services represent **Next Gen** Remote Worker functionality allowing you to simply, securely and inexpensively provision and manage Remote Workers of any "flavor – using your devices or their personal device.

Our VPN-less solution leverages key industry leading cloud technologies for security, management and application integration and combines our robust Tier 1/2/3 support services to provide you with a turnkey, fully managed Remote Worker solution - you continue to operate as normal, we assume the entire workload for all your Remote Workers, at costs that are substantially less than traditional methods!

There are two base components to our Pro-Remote Services

Pro-Remote Preparation – a set of no cost services to quickly determine what it will take to make your organization "remote ready" and if your current infrastructure can support the expansion	**Pro-Remote Worker** – a turnkey Remote Worker solution tailored to your environment. It is fully managed, completely secure and 100% turnkey – just sit back and let us do all the work – delivered for a fixed monthly fee per user

NathCorp Pro-Remote

Business Challenge

A large airline needed to equip their team with corporate devices aligned with their pilots usage patterns – pilots are highly mobile, independent and require devices that can be relied upon at a moments notice during all phases of a flight.

What we Delivered

Using our proprietary Pro-Remote Worker NextGen solution, we provide a completely turnkey device that is fully compatible with the airline's corporate IT requirements, complies with FAA regulations for Electronic Flight Bag (EFB) devices and takes advantage of key applications for electronic manuals, electronic navigation and charts, electronic flight plans and real-time fuel optimization. We provide all deployment, provisioning and support services for a single monthly fixed fee. We deployed 16,000 users in less than 60-days, with over 13,000 active users within the first 30 days.

The Business Benefit

The client experienced the following benefits:

- Reduction in device deployment time of 87%
- Device availability during all critical phases of flight, including takeoff, and landing
- Immediate availability at all times of a current set of manuals and charts
- Annual fuel savings of over $1 million
- Automated rules and compliance checking based upon their specific business rules database and regional requirements
- As business and compliance rules changed, application adjusted as needed with no requirement for user intervention or additional code
- Application interface to Service Now (SNOW) to accommodate user setup and change driven by the SNOW application

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